



Wigmore Medical, 23 Wigmore Street, London, W1U 1LP
 Tel: 0207 491 0150 Fax: 0207 491 2782
 Email: sales@wigmoremedical.com Web: www.wigmoremedical.com

Your prescription / order has been packed with care and consideration. We hope it meets your expectations. If you have any queries, please contact our customer service department on 0207 491 0150 or Fax 0207 491 2782 and quote your name and invoice number.

Your prescription/order has been packed by	
--	--

Your prescription/order has been checked by pharmacist	
--	--

Please complete the form below if you are intending on returning any products. Returns will not be accepted unless accompanied by a completed returns form.

Thankyou!

Returns Advice

Please keep this advice until you have checked your order

How can I make returns?

If you require assistance with arranging a return please call Customer Services on 0207 491 0150 they will be pleased to help you.

Damaged Goods or incomplete orders

Please contact Customer Services on 0207 491 0150

How to complete your return

1. Complete details of items being returned in box provided
2. Select appropriate Reason Code and enter against the listed product
3. Enclose this form with returned items
4. Address parcel to 'Returns Department' at address shown above

Please remember

- * Returned products must be unused and unmarked
- * Wigmore must be notified of returns within 3 working days
- * Products should be returned in their original packaging and wrapped / boxed to prevent damage during transport

Reason codes for return

001 Faulty goods – please describe fault	002 Duplicated order
003 Incorrect items received	004 Received damaged
005 Short dated or out of date	006 Other – Please specify below

If you chose option 006 please specify here:

Please complete this form and enclose it with your returned goods

Account number:	Customer:
-----------------	-----------

INVOICE number:	Date:	Contact:
-----------------	-------	----------

Please fill in the product details below

Product	Reason for return / comments	Reason code